



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

First Named
Inventor : Brent Magouirk et al.

Appln. No. : 10/052,575

Filed : January 18, 2002

For : CUSTOMER MANAGEMENT SYSTEM
FOR AUTOMOBILE SALES
INDUSTRY

Docket No.: S77.12-0001

Group Art Unit: 2171

Examiner: ---

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Commissioner for Patents
Washington, D.C. 20231

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WASHINGTON, D.C. 20231, THIS

17th DAY OF June, 2002
Christopher L. Hoke
PATENT ATTORNEY

Sir:

The patents or publications listed on the enclosed PTO
Form-1449 are submitted pursuant to 37 C.F.R. § 1.97. Copies of
the patents or publications cited are enclosed.

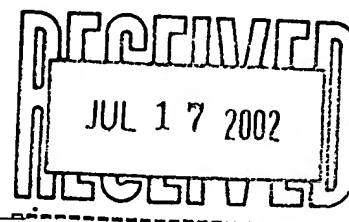
TIME OF FILING

The information disclosure statement is being filed with
the application or within three months of the filing date of the
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Office action on the merits, whichever event occurs last. In
accordance with 37 C.F.R. § 1.97(b), no statement or fee is
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METHOD OF PAYMENT

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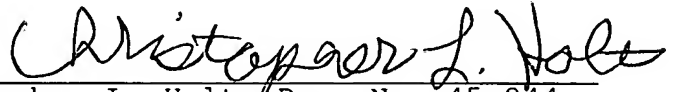


The Director is authorized to charge any fee deficiency required by this paper or credit any overpayment to Deposit Account No. 23-1123. A duplicate copy of this communication is enclosed.

Respectfully submitted,

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